




Behaviours That Challenge Service Directory


Hertfordshire Children and Young People


The services below provide a combination of early intervention and more specialist support for children and young people's **behaviours that challenge**. Click the service name to be redirected to more information.


 Website service


 Telephone service


 Face to face service

 Advice Line

 Referral required

 Paid service







 Early Years

 All ages of children







Other age ranges will be stated in the age icon for each service

Available to families, carers & professionals








0-25 Together Service










Short Breaks










Voluntary Community Sector








Delivering Special Provision Locally










Early Years SEND Team










Neurodiversity Support Hub



SENDIASS: Website & Resources



Services For Young People (SFYP)








Virtual School







Available to professionals

ASK SALI Line








Available to professionals







Education Hub







Education Support Centres








HFL Education: Training & Resources








Safe Space



Special School Outreach









VSEND










Available to families and carers








Children's Wellbeing Practitioner Services








Emotionally Based School Avoidance









Family Centres



Sensory Processing Service



Step2 Group Work



If you have any suggested changes to the directory, please email sendstrategy@hertfordshire.gov.uk

Not sure where to start? The services with the symbol, have an advice line on where might be best for your needs. **ASK SALI** is for professionals. Early Years Advice Line can be called by anyone wanting support for 0–5-year-olds. Parents, carers, families, children and young people should contact their SENCO or SENDIASS.

U Universal: Many children will find some learning and access to learning harder than others. High quality and inclusive teaching and learning practice will allow for this. Offering small group sessions, direct teaching or other support. This is part of Hertfordshire's [Ordinarily Available Offer](#), which can be found on the **Herts Local Offer** web page.

T Targeted: Parents and schools will work together to meet the child or young person's needs. If following assess, plan, do review cycles (usually at least two), it might be that further support needs to be sought from outside professionals and other agencies.

S Specialist: For some children and young people their needs will require individual intervention that will require more sustained involvement from professionals.